

Improving Government Performance For Over 20 Years



This course is designed to help managers and supervisors prepare their employees to adapt and thrive while undergoing strategic change initiatives.



Course Specifications



Course Objectives

CPE Credits

8

Training Format

Virtual-Live

Preparation

None

Modules

5

This course provides the know-how to plan and implement change initiatives successfully by helping each affected employee to transition to a new end-state successfully.

- Use change management to help your organization achieve strategic goals and objectives
- Learn to develop the operational plans necessary to prepare the organization adequately for change
- Assess your organization's readiness for change and the likelihood of a successful initiative
- Utilize several strategy suggestions to enhance the results of change management activities

INTENDED FOR Leaders, key stakeholders, and project teams





Measure, Strategize, Organize, and improve. Traditionally, major change initiatives have neglected to adequately prepare the workforce for change, leading to widespread resistance among employees and a high failure rate.



Agenda

■ MODULE 1

Introduction and Overview

- How are strategic goals and objectives achieved through the change process?
- How do we assess your organization's readiness for change?
- What are the critical elements of a change strategy?

■ MODULE 2

The Process of Strategic Change

- Define your current, transition, and future state
- Understand the technical side of a change initiative
- Identify the connection between change management and project management

MODULE 3

Assess Change Readiness

- Estimate the size and scope of change and evaluate how your organization has handled the change in the past.
- Anticipate where resistance to change may occur in your organization, so you can plan for mitigation.
- Assemble team members with the right attitudes and competencies.

■ MODULE 4

Plan and Implement a Change Strategy

- Help people succeed in a changing environment
- Integrate all your change management plans into the overall project plan
- Execute change management activities effectively throughout the initiative

■ MODULE 5 Monitor Results and Correct

- Gather feedback during change implementation to assess
- Monitor implementation to confirm that employees are complying with the change and adapting to new processes
- Detect pockets of resistance and take corrective action





Get Certified

Certified Government Performance Manager (CGPM) Program

The Performance Institute's Certified Government Performance Manager (CGPM) program provides the skills and tools needed to make you a lead performance management resource for your organization. Candidates for our standard certificate sit for a brief examination. Candidates for our advanced certificate complete a capstone project—a real-world project from your agency that you can use to apply concepts, knowledge and skills from your courses and receive expert feedback from a staff member of The Performance Institute.

Upon completion of certification, **you will gain both professional distinction and academic credit.**The Performance Institute is accredited through the National Association of State Boards of Accountancy (NASBA).

For more information about the CGPM program, or for help customizing CGPM certification to suit your needs, contact The Performance Institute at 1-877-992-9521.



On Site Training

Bring PI Training and Certification On-site to Your Organization

Bringing PI training in-house for groups of seven to 30 allows you to better utilize your training dollars. The Performance Institute's subject matter experts will work with you and your team to examine your programs and determine your organizations' specific needs. The identification of real-life examples will create a learning atmosphere that resonates with participants while simultaneously providing an immediate return on your training investment. Using interactive exercises that employ actual projects or scenarios from your organization, instructors can address specific challenges and align the curriculum of each session to your objectives.

For more information about bringing PI Training on-site at your organization, call 1-877-992-9521 or email info@performanceinstitute.org

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